

Terms and conditions:

The following Terms and Conditions apply to all bookings made on this website and also refer to “walk-ins” and guests who booked from a third part. We kindly ask that you take a moment to read them prior to making a Booking.

The Company enters into this Agreement as principal for Bookings made for the hotels it owns and as agent where a Booking is made for a hotel that it operates on behalf of the Hotel Owner. The booking confirmation will clearly state the identity of the Owner.

In these Terms and Conditions the following definitions apply:

“The Agreement” is your Booking Confirmation and the Terms and Conditions;

“The Company” is Good Time Resort Company Limited;

“The Hotel” is the premises for which your Booking is made;

“The Owner” is the Owner of the Hotel as mentioned on the booking confirmation;

“The Booking(s)” includes accommodation, functions and any event bookings made;

“The Guest(s)” is the person, company, organization or other body responsible for making the Booking;

Bookings

Guests may book in advance or on arrival. Rooms are subject to availability and the Company reserves the right to refuse any Booking for good reason. Although payment is generally required on departure, there may be occasions when the Guests are required to fully prepay or provide a deposit at the time of the Booking, or, on arrival at The Hotel.

Charges

The prices displayed on the website are a total for your requested stay. Any meals, service or VAT (at the current rate) are included only if specified. A minimum length of stay, deposit, cancellation charge and other conditions may apply to certain rates, as specified.

The VAT breakdown shown is indicative based on the current rate of VAT, and the expected VAT treatment of the goods or services, and may change depending on the actual tax point of the invoice, and the VAT treatment of the goods and services purchased at that date.

Price lists for additional items, such as Restaurant meals and Room Service, are on display at relevant locations within the Hotel and are available on request.

Payment

You will be asked to provide a credit card (or debit card) at the time of the Booking to secure your reservation. Where a deposit or full payment is required in advance; by Booking you are authorizing the debiting of the card provided.

We accept the following methods of payment: American Express (5% Charge), MasterCard / Visa Card (no charge).

The Guest must pay all outstanding charges on departure from the Hotel.

Cancellation/ Non-Arrival

The cancellation policy varies according to the rate that is booked. Please refer to the individual full rate descriptions upon Booking or as stated in the following text:

Low Season:

Cancellation prior 3 days in advance: No cancellation fee

Cancellation prior 1-2 days in advance: First night will be charged

No Show: Two nights will be charged

High Season:

Cancellation prior 5 days in advance: No cancellation fee

Cancellation prior 1-4 days in advance: First night will be charged

No Show: Two nights will be charged

Peak Season:

Cancellation prior 10 days in advance: No cancellation fee

Cancellation prior 1-9 days in advance: Two nights will be charged

No Show: Three nights will be charged

Cancellation and non-arrival charges apply after this time and will be charged to the credit card supplied at the time of booking. The Company reserves the right to charge as listed above per accommodation booked if the above cancellation requirements are not met.

All Advance Purchase Rate products require full prepayment for the entire stay at the time of the Booking and are non-refundable and non-changeable. Prepayment is charged to the credit /debit card supplied at the time of the Booking. Cancellation or non-arrival will result in the forfeiture of your deposit.

Change of Booking Details

Reservations may be amended in line with the Booking conditions accepted at the time of the original reservation/s. Changes may be made subject to those conditions and any deposit / prepayment held is subject to those booking terms at the time of the original reservation.

Where the Booking permits, any change to the arrival date, departure date or room type is subject to availability at the time the change is requested and may result in a possible rate change.

Arrival and Departure

Guests may check-in at any time from 2.00 p.m. on the day of arrival. All rooms that have been secured by credit / debit card or prepaid at the time of booking will be held until 12.00 noon on the following day. Any non-secured reservation will be held until 17.30 p.m. on the day of arrival at which time the hotel is entitled to re-let the room, unless the guest has notified the hotel of a late arrival.

On the day of departure we kindly ask all guests to vacate their rooms by 11.00 noon (unless a later departure is stated as part of your booking). Late check-out after this time can be requested subject to availability and will be charged at an hourly rate at the discretion of the hotel.

Accessibility/Facilities

Dependent on the individual needs of the Guest, a selection of specifically designed rooms is provided at each of our hotels.

Please contact our management per email: info@goodtime-resort.com to discuss specific individual requirements and the availability of appropriate accommodation.

Children under 16 years of age must be accompanied by an adult at all times and may use the facilities until 6.00 p.m.

The Pool has special regulations, which are posted at the pool.

At certain times, facilities may become unavailable due to maintenance, adverse weather conditions or other reasons beyond our control. We will attempt to keep all hotel guests informed of these circumstances however this may not always be possible. If any facility is a significant reason for your choice of hotel, we would advise you to check directly with the hotel in advance of arrival.

Please note that there may be a local charge for the use of some facilities and if, in doubt, this should be checked directly with the hotel.

Hotel Events

Please be aware that at certain times throughout the year some of our hotels may host weddings, events and parties, which you may feel would be an intrusion on your break. Please contact the hotel directly in advance of your stay for further information.

If you have a problem

In the event that you have a problem during your stay you must bring it to the attention of the hotel management at the time to ensure that we have an opportunity to rectify the problem during your stay.

If you are not satisfied that the issue has been resolved fully, please submit details in writing as soon as possible to Good Time Resort, 250/235 Home in Park, T. Nong Kai, A. Hang Dong, Chiang Mai 50230, Thailand, or email to info@goodtime-resort.com

Liability

(i) This clause sets out the entire financial liability of the Company (including any liability for the acts or omissions of its employees, agents, consultants and subcontractors) to the Guest in respect of:

any breach of this Agreement; and

any representation, statement or tortious act or omission (including negligence) arising under or in connection with this Agreement.

(ii) All warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from this Agreement.

(iii) Nothing in this Agreement limits or excludes the liability of the Company:

for death or personal injury resulting from negligence; or

for any damage or liability incurred by the Guest as a result of fraud or fraudulent misrepresentation by the Company.

(iv) Subject to clause (ii) and clause (iii) and

the Company shall not be liable for any special, indirect, consequential or pure economic loss including but not limited to loss of profits, loss of business; depletion of goodwill and/or similar losses.

the Company's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise arising in connection with the performance or contemplated performance of this Agreement shall be limited to the value of the Agreement.

(v) The Company does not accept liability for loss or damage to any object, equipment, furniture, stock or any other property brought onto the premises by the Guest or persons authorised by the Guest. Cloakrooms are provided for the convenience of the Guests but any property deposited there is entirely at your own risk.

The Company will endeavor to assist Guests with storage of their equipment etc but it excludes liability for the loss or damage of those items.

-Hotel Act B.E. 2547 ("Hotel Act") -the law which governs the hotel business in Thailand, became effective on 23 May 2008-

Force Majeure

The Company shall not be in breach of this Agreement if it does not provide the services under this Agreement due to the following circumstances:

Industrial action by the Company's employees

Industrial action by the staff of one of the Company's suppliers

Fire, lighting, explosion, riot, civil commotion, malicious damage, extreme weather conditions, storm, flood, burst pipes, earthquake , terrorism and the Hotel being damaged or destroyed.

Postal bookings which do not reach the Company

Breakdown of machinery, or any failure to supply the Hotel with gas, electricity, water and so on, outside the control of the Company.

If any of the above occurs the Company will do its best to avoid any inconvenience to you or your Guests.

Assignment

The Company shall have the ability to assign, subcontract or transfer any of its rights or obligations under the Agreement as it sees fit.

Third Party Rights

None of the terms of the Agreement are intended to be enforceable by any third party nor is it intended that this Agreement will confer any right on any person pursuant to the Contracts (Rights of Third Parties) Act 1999.

Variation

No variation of this Agreement shall be valid unless it is in writing and signed by, or on behalf of, each of the parties.

Waiver

Failure to exercise, or any delay in exercising, any right or remedy provided under this Agreement by law to the Company shall not constitute a waiver of that (or any other) right or remedy, nor shall it preclude or restrict any further exercise of that (or any other) right or remedy.

Severances

If any provision of the Agreement (or part of any provision) is found by a court to be invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed not to form part of this Agreement, and the validity and enforceability of the other provisions of this Agreement shall not be affected.

Right of Set Off

The Company shall have the ability to deduct any sums owed to it by the Guest against any sums it owes whether any such sum is present or future (when so ever arising), liquidated or unliquidated, under this Agreement or not. Any exercise by the Company of its rights under this clause shall be without prejudice to any other rights or remedies available to it under this Agreement or otherwise.

Jurisdiction

The Agreement shall be governed by the laws of Thailand and shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Agreement or its subject matter or formation

Web Site Information

While all reasonable efforts have been taken to ensure the accuracy of information on this website the Company do not accept responsibility for errors or omissions and reserve the right to amend, cancel or vary any of the arrangements featured on this site without notice. Please note that in certain circumstances, generic photographic images have been used to represent the general style of a particular product or hotel.

The content of this website is the copyright of the Company, and may not be copied, reproduced, published, distributed or amended for any other purpose without our prior written consent.

Trade-marks used on the website are the property of the respective Owners. Hyperlinks to third party websites are provided for your convenience. We cannot accept responsibility for the content or use of third party sites.

This site is operated by Good Time Resort Co. Ltd. Its registered details are as follows: Registered in Thailand. Number 4/2553 Registered office: 988 Perfect Place, Ramkhamhaeng Soi 164, Land Krabang, Bangkok 10520, Thailand

Nodying Sudhidhanakul (GM Good Time Resort)

I have read the terms & conditionsGuest (s) of Good Time Resort